

**Adults and Communities Scrutiny Committee**  
**DRAFT Performance Dashboard**  
**June 2017**

**Adult Social Care**

Adult Social Care Theme	Direction of Travel	RAG	Target	Latest Period
<b>Case Management</b>				
Number of requests for support received for new clients aged 18 and over				
Proportion of service users accessing long-term support receiving a direct payment				
% of people in long term services that received a review year to date from 1 April				
Proportion of service users accessing long-term support receiving a direct payment				
% of people in long term services that received a review year to date from 1 April				
<b>Commissioning and Service Delivery</b>				
Proportion of adults in contact with secondary mental health in paid employment				
Residential/nursing care clients and permanent admissions (18-64)				
Residential/nursing care clients and permanent admissions (65+)				
<b>Integration</b>				
Non-elective admissions (STP)				
<b>Safeguarding</b>				
% of people who use services who say that services have made them feel safer				

**Safer Peterborough Partnership**

Safer Peterborough Partnership Theme	Direction of Travel	RAG	Latest Period	Previous Period
<b>Offender Management</b>				
Reducing the number of people who become victims of crime				
Improve our position in our most similar group				
Reduce the number of first time entrants into the criminal justice system				
<b>Building Resilient Communities</b>				
Increasing the number of hate crimes reported				
Increasing the number of hate incidents reported				

Please note the performance indicators for domestic abuse and sexual violence and mental health are yet to be agreed.

**Housing**

Housing Theme	Direction of Travel	RAG	Target	Latest Period
<b>Housing Needs</b>				
New homeless presentations				
Waiting for homeless decision				
Average time for all homeless decisions (days)				
Percentage of Decisions made within 33 Working Days				
Recorded Homeless Preventions & Relief				
Number in Bed & Breakfast including St Michaels Gate & Elizabeth Court				
Bed & Breakfast Spend - Gross				
<b>Care and Repair</b>				
Handyperson Requests				
Aids and Adaptations Requests				
Aids and Adaptations Completed				
Repair Assistance Completed				
DFG's Completed				
<b>Housing Programmes</b>				
Empty Homes Brought Back into Use With LA Intervention				

**Youth Offending Service**

Youth Offending Service Theme	Direction of Travel	RAG	Target	Latest Period
Proven re-offending binary rate - % re-offending				
Proven re-offending Frequency Rate - re-offences per Reoffender				
NEET Number - Disposals / Orders Ending EET Status				
First time entrants - PNC Rate per 100,000 of 10-17 population				

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